

TOURISM AND HOSPITALITY RECRUITMENT STAFF SHORTAGES SURVEY 2023

Opened: 28th February

Closed: 17th March

60
Responses



When asked which description
best describes the respondents
staffing situation:

8%

Are at risk of closure or unable to open.

14%

Business operations are limited
and unable to deliver full service.

30%

Concerned about staffing for the
peak tourism season (March -
October).

18%

Staff are under pressure and
additional staff would ease
pressures.

8%

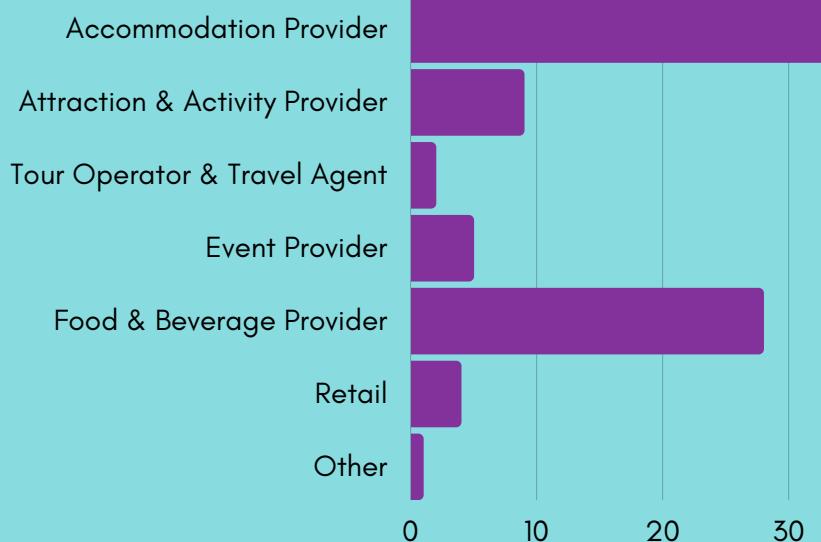
Not concerned about staffing for
the peak tourism season.

9%

Fully staffed and currently have
no staffing concerns.

13% Other

Type of organisations



870

Collective bedrooms between respondents

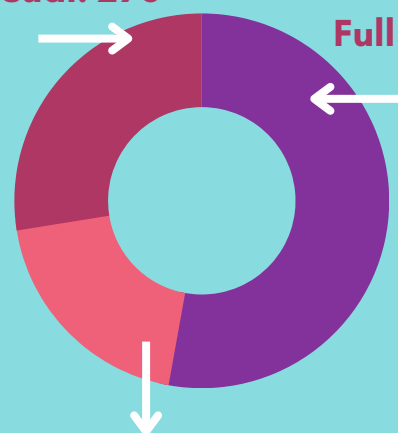
1,947

Collective covers between respondents

Number of staff on organisations payroll

Casual: 296

Full time: 568

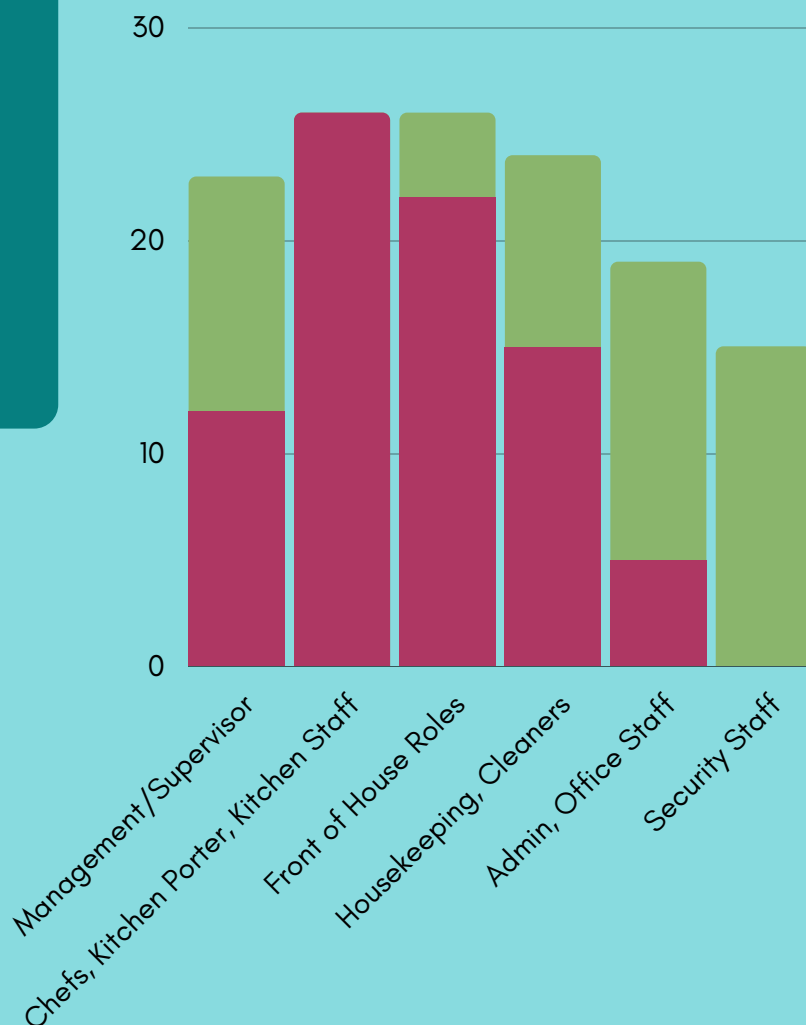


**Part time:
211**

When asked if the organisation is experiencing recruitment challenges



Are organisations experiencing shortages in specific roles:



Job Vacancies reported by respondents

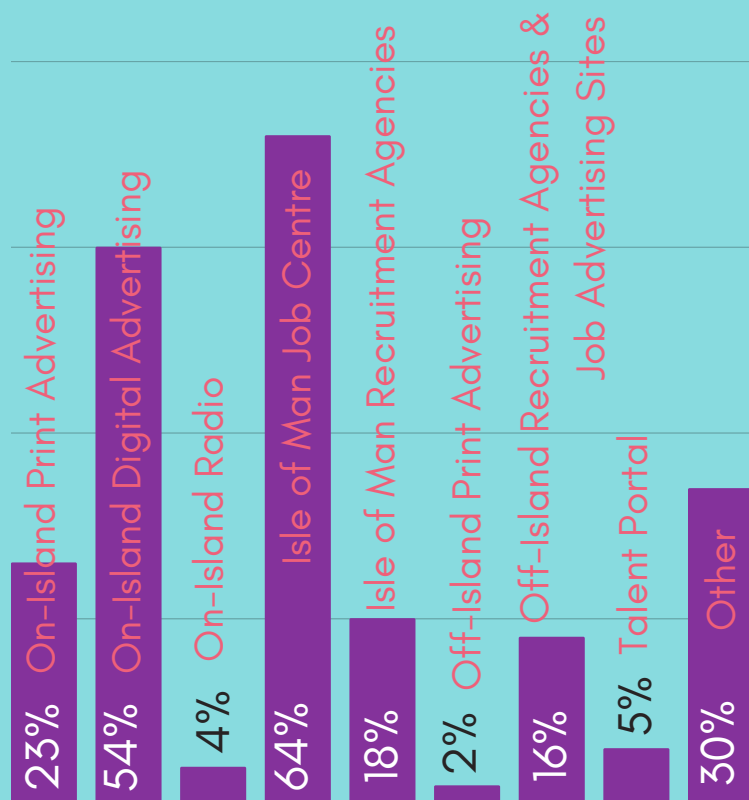
96 Full Time Permanent

87 Part Time Permanent

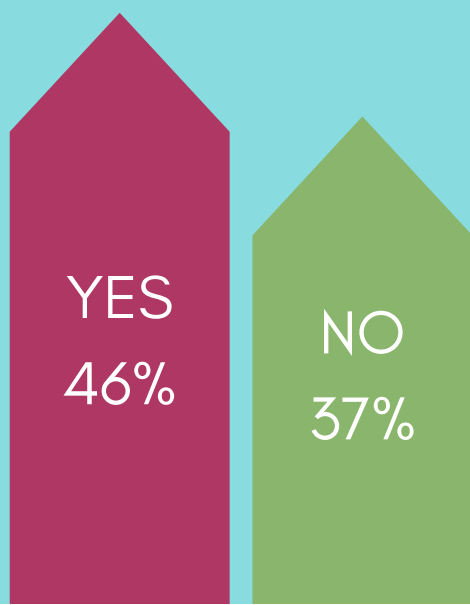
141 Seasonal

63 Casual

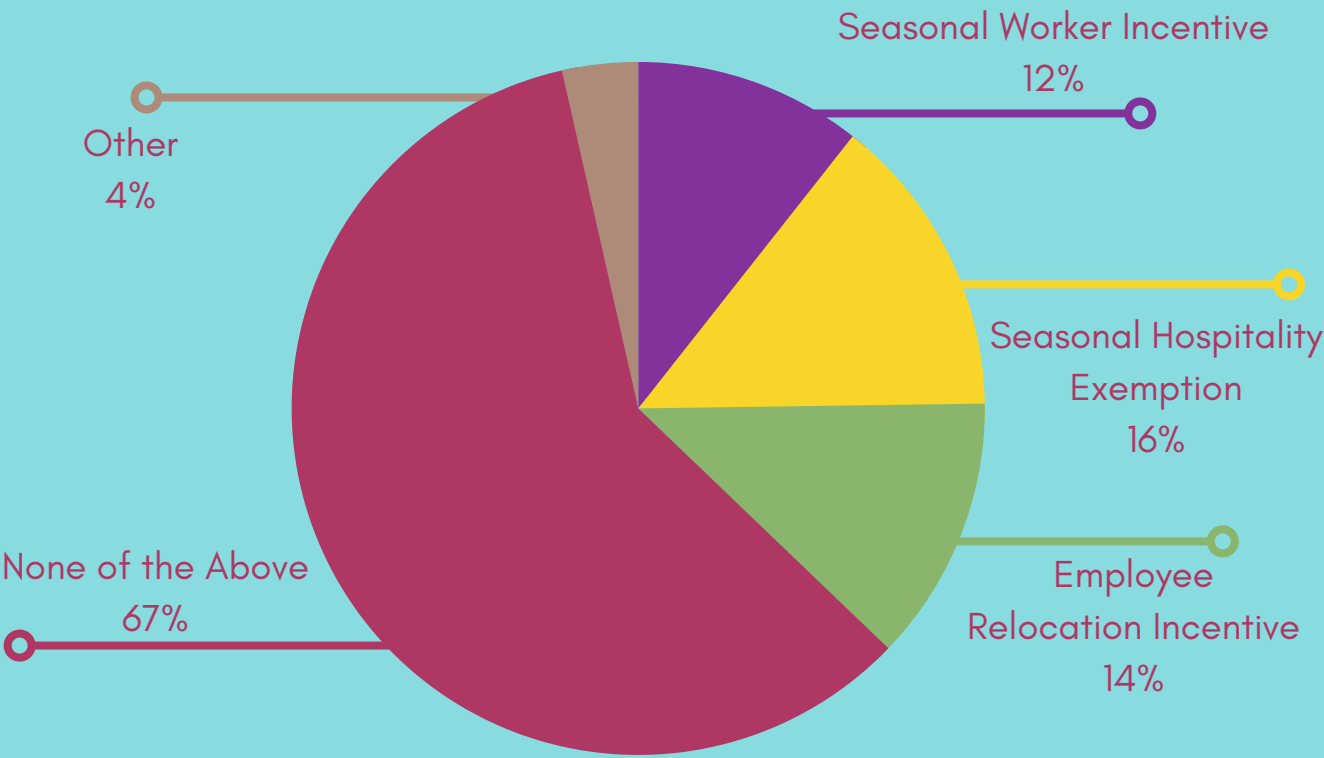
Recruitment methods used to attract new staff members



When asked if the organisation would be interested in taking part in an on-Island tourism and hospitality recruitment campaign



Recruitment incentives used by organisations



For those that did not use any of the exemptions, they were asked why:

